

Do I have to pay?

The CAHMI is dedicated to making the EC_COE free to use for families. With some support from funding agencies, the CAHMI is able to offer child health professionals and other's wishing to get an EC_COE account and resources for implementation for free--if you are willing to partner to help us learn and continuously improve the EC_COE.

Do I have to use this with all families?

No. You choose who to engage and when. You can start and stop at any time. Test drive the tools and see.

What ages are covered by the WVP?

Currently, 11 age-specific tools are available for children ages 4-72 months. We aim to expand to newborns and all ages.

How do I engage families in the PHDS or WVP?

Families can be invited to complete the WVP and PHDS through the same communication that you/ your team currently use (in person, by phone, through email, patient portal, or text message). You will receive guidance and customizable postcards to hand out, verbal/email scripts and options for how and when to invite families. QR codes for your WVP/PHDS are provided for easy scanning.

Are the WVP/PHDS optimized for use on mobile devices?

Yes. They can be used on a smartphone or similar device.

What if a family cannot access the internet?

Families can complete on devices in your office or during home visits, and you can also verbally administer the WVP in person or over the phone.

What languages are available?

Currently the WVP is in English and Spanish. Invitation scripts, postcards, and posters for inviting families are also available in Spanish.

Is the data collected secure?

Yes. We use highest data security standards and maintain HIPPA compliance at all times. See our Use Agreement and Privacy Notice for more.

How do I access WVP Well Visit Guides and Clinical Summaries?

Well Visit Guides and provider Clinical Summaries are automatically uploaded to your secure COE account. Families are encouraged to upload their Well Visit Guide to their patient portal, bring it in at the time of visits, and/or email it to you at a secure email you provide. You choose how families share Well Visit Guides.

Can I get data directly integrated into my electronic records?

Yes. The WVP was developed and tested for full integration into electronic records. Right now, families can upload their Well Visit Guides to the EMR via patient portal. You can also scan reports into your EMR. Direct integration into your EMR is possible if your EMR is able to receive WVP data. Collaboration with your EMR vendor and additional data sharing agreements are required.

Frequently Asked Questions for Providers

Do I need my own account for families to use the WVP and PHDS?

No. If you do not want customized account features, you can ask families to use these tools today at www.wellvisitplanner.org and www.onlinephds.org.

Have the WVP and PHDS been validated?

Yes. The PHDS was endorsed by the Nationally Quality Forum in 2008 and continues to demonstrate validity. The WVP has been validated through a randomized controlled trial and other studies. We seek research partners if you are interested.

Are there tools for chronic care and other types of care?

Yes. The CAHMI has developed the CARE_PATH for Kids shared care planning tools to ensure comprehensive care plans are based on the foundation of child and family needs, priorities, goals and social and family context. See www.carepathforkids.org.

Will families use the Well Visit Planner?

Yes. Studies show that once families know you want them to use the WVP, they take the time. This is new for families and providers, but it is worth it to engage families and partner closely to promote the health of the whole child and family—all while meeting requirements for screening and quality of care.

What is the literacy level of the COE?

The Well Visit Planner and Online PHDS are designed to be family-friendly with an 8th grade average reading level.

Do the COE tools automatically link parents to resources?

Yes, the Well Visit Planner and Online PHDS both provide educational materials and links to resources based Bright Futures guidelines priority topics that are accessible by families and providers. Providers can also customize the WVP and PHDS to include additional resources for families. The WVP and PHDS do not currently generate automated referrals.